

Systematic Innovation for Computing

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Outline

Most organizations that struggle with consistently producing coding that meets their customer's expectations mistakenly believe that their programmers simply need improved syntax creation skills.



Outline

CMMI (what does it tell us?)

Process Maturity & Organizational Maturity
Need for Standardized System Level Processes

Systems Engineering Analysis

Functional Model
Analysis Direction
Concentric Hierarchy of Control System
Coding Modules

Additional Techniques

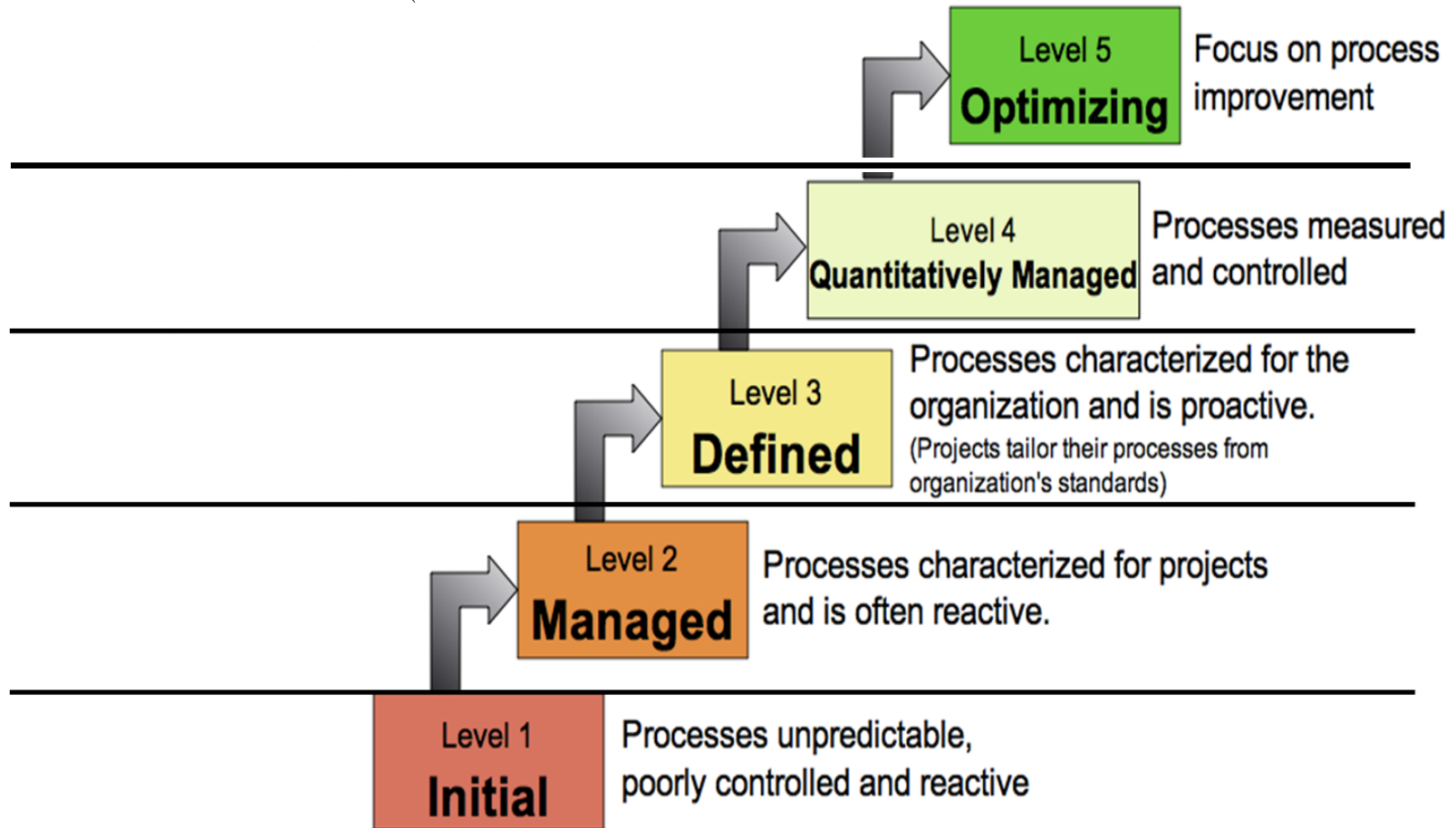
“Informs” Resolution
Resource Analysis

Summary

Capability Maturity Model Integration (CMMI) – What does it tell us?

Characteristics of the Maturity levels

Organization Characteristic Rankings



Capability Maturity Model Integration (CMMI) – What does it tell us?

Highly ranked CMMI organizations consistently produce higher quality and more robust software.

However, programming skill is not a category in CMMI rankings.

Why do high level CMMI orgs produce better software?

Process and Operations Maturity substantially based on systems level analysis and planning

How can any organization start their improvement journey?

Systems Level Analysis



Systems Analysis

“Systems analysis is the study of sets of interacting entities, including computer systems analysis.”*

According to the Merriam-Webster dictionary, systems analysis is “the process of studying a procedure or business in order to identify its goals and purposes and create systems and procedures that will achieve them in an efficient way.”

* Albus, James S. (2014, May 27th). *Systems Analysis*. Retrieved from http://en.wikipedia.org/wiki/Systems_analysis

Yet most programmers create coding without fully understanding the engineering system for which they are coding.



Systems Analysis

Systems Analysis can be applied to technical systems or processes

Systems Engineering Analysis –

Understand the technical system being supported

Insure the design supports the technical system

Insure the design does not cause unexpected effects

Process Analysis –

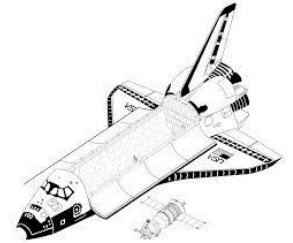
Understand the process being used to create the product

Insure the process supports the product development

Insure the process does not cause unexpected results

Systems Engineering Analysis

Most computing systems are put in place as control systems for a larger “physical” engineering system



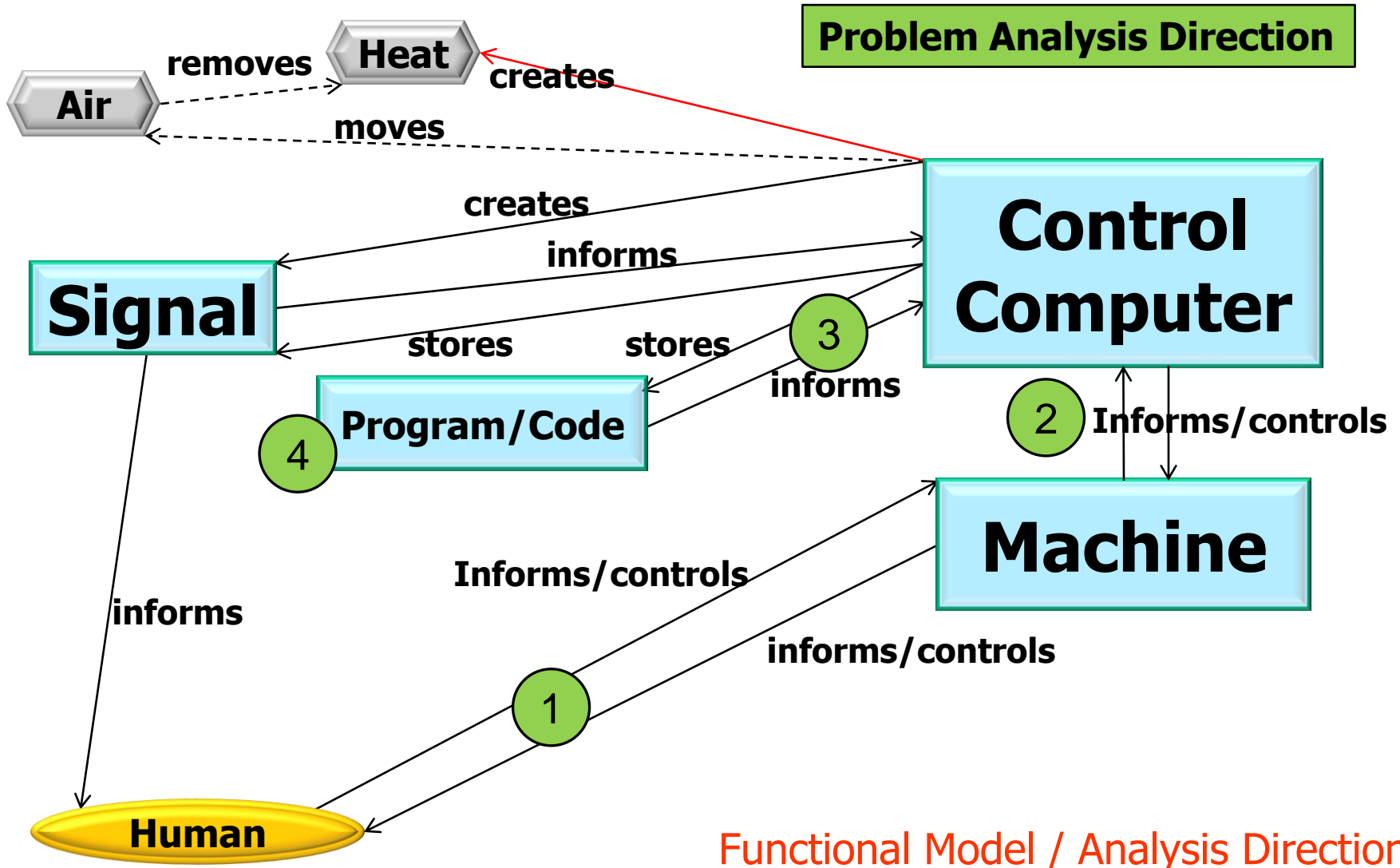
Computing system improvement should not focus on improving the software /coding but rather the systems' main function



Therefore analysis of software /coding should always analyze the coding in context of the larger engineering system



Systems Engineering Analysis



Systems Engineering Analysis

- step 1 • Machine/Human level Problem Analysis Direction
- Machine/Super System level
- How can the interaction between the machine and the super system (or human) be improved?
- step 2 • Machine/Computer level
- Does the improvement idea from step one require improvements between the machine and the control computer?
- Could the operation of the machine (within itself) be improved by improving the interaction between the machine and the control computer?
- step 3 • Computer/Software level
- Does the improvement idea from step one or step two require improvements between the control computer and the software?
- Could the operation of the computer (within itself) be improved by improving the interaction between the control computer and the software?
- step 4 • Inter-Software level
- Does the improvement idea from step one, step two or step three require improvements within the software?
- Could the operation of the software be improved by improving the interaction within the software itself?

Functional Model / Analysis Direction

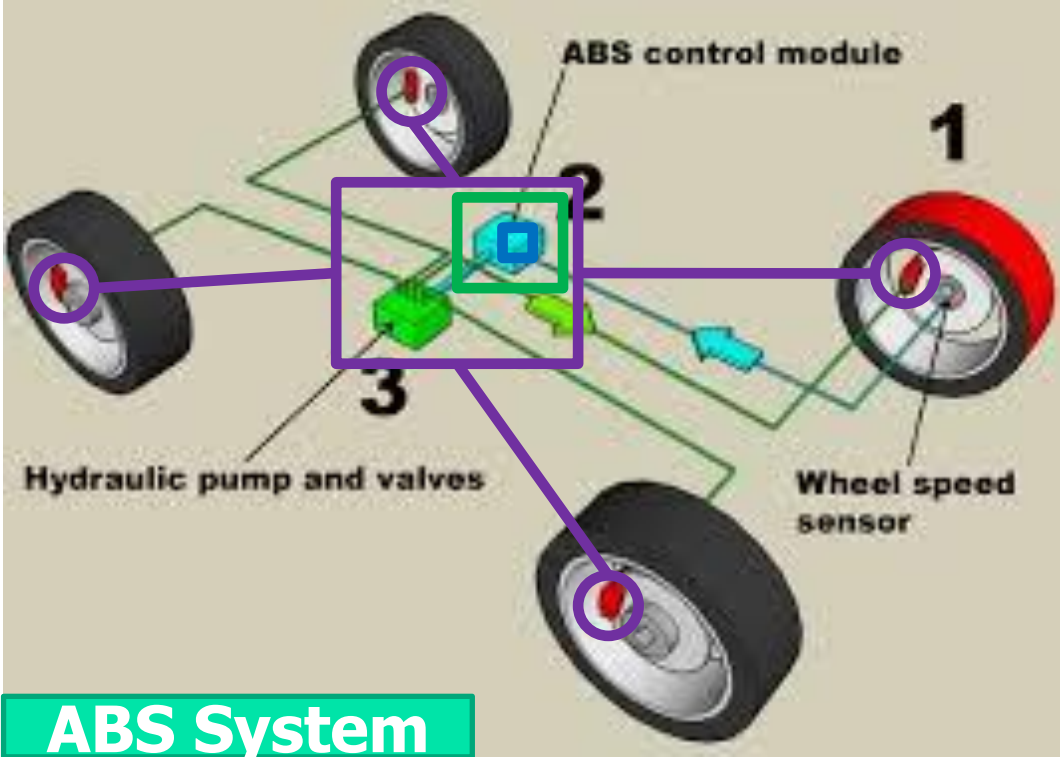
Systems Engineering Analysis

Functional Importance

1st **Control System**

2nd **Embedded System**

3rd **Firmware**



Concentric Hierarchy of Control System

Systems Engineering Analysis

Functional Importance

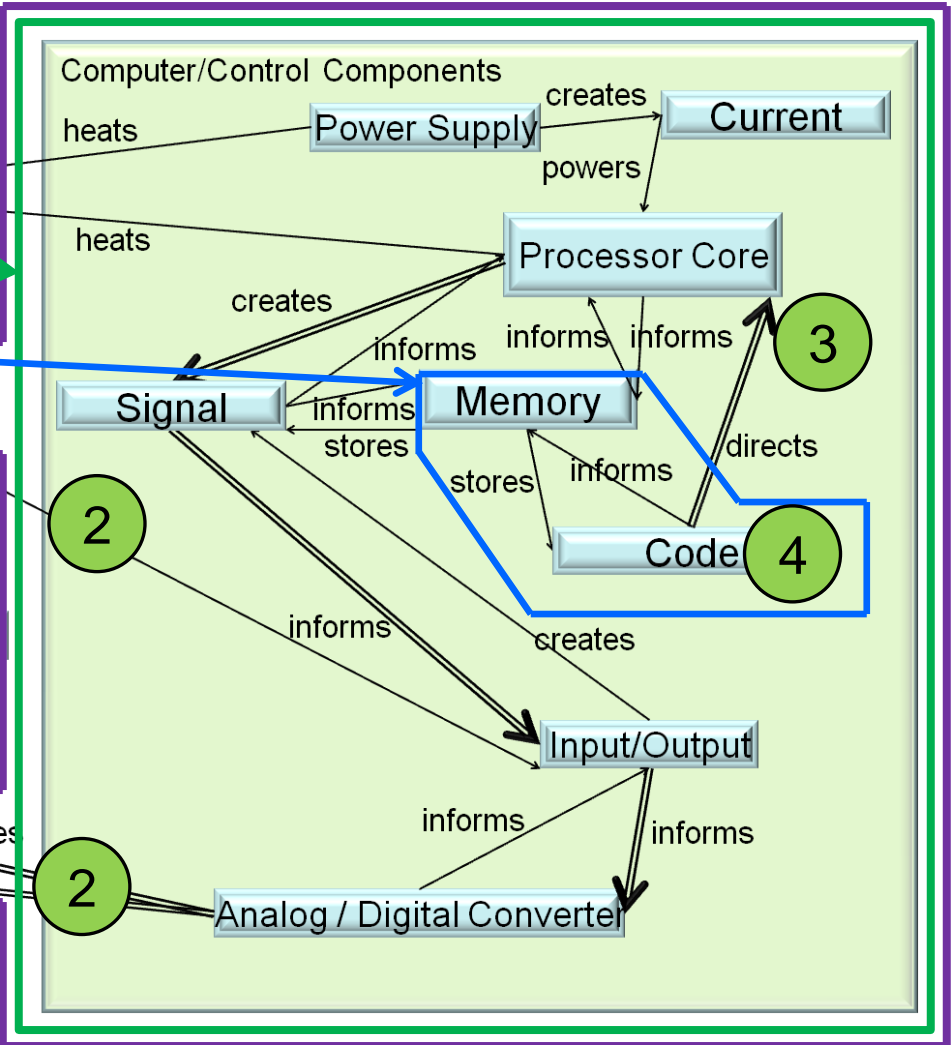
1st **Control System**

2nd **Embedded System**

3rd **Firmware**

May or may not be considered part of control system depending on dedication

Problem Analysis Direction



Concentric Hierarchy of Control System / Analysis Direction

Systems Engineering Analysis

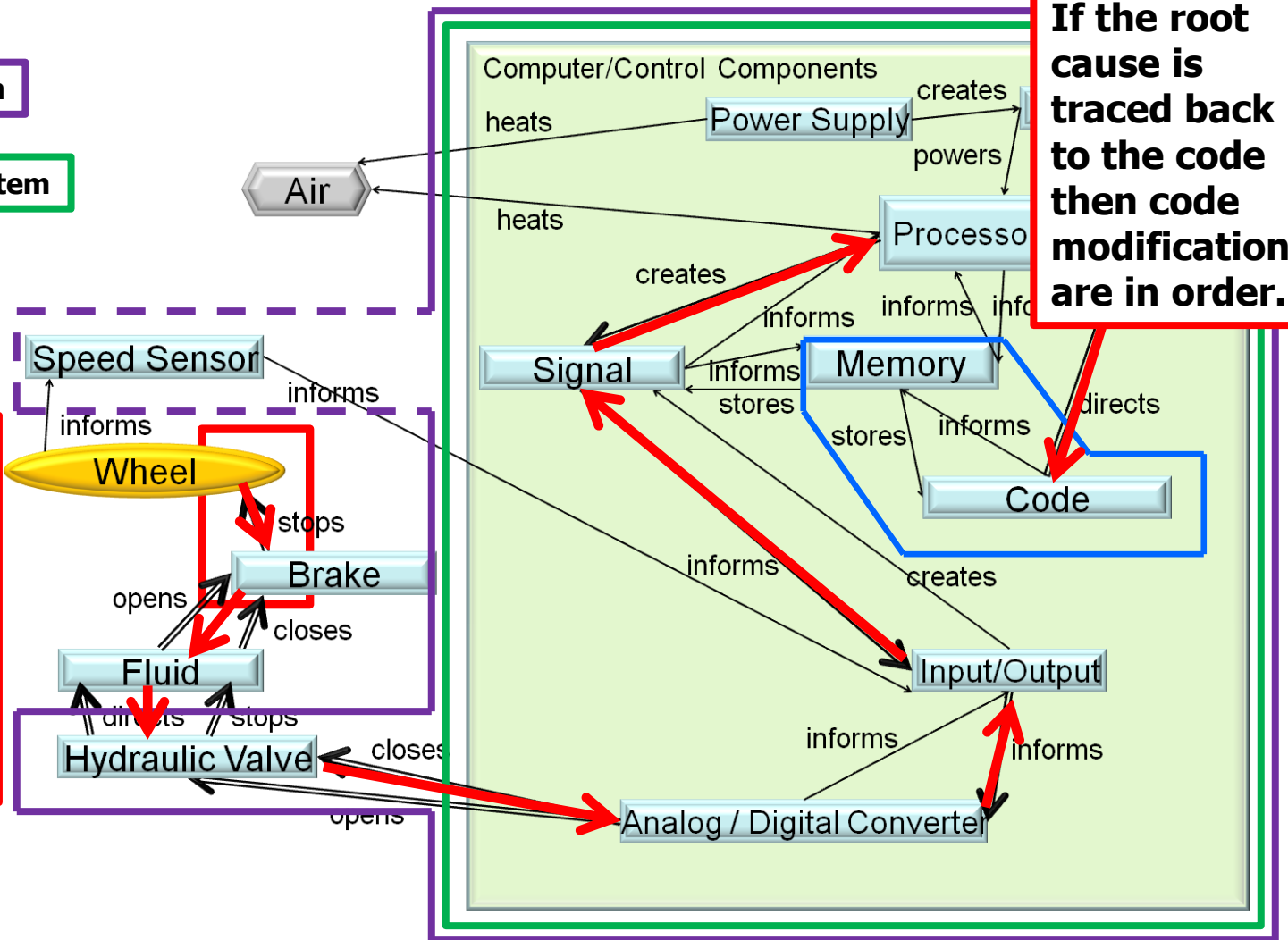
If the root cause is traced back to the code then code modifications are in order.

The insufficient or excessive action, of the engineering system on the target, is traced back towards its source.

Control System

Embedded System

Firmware

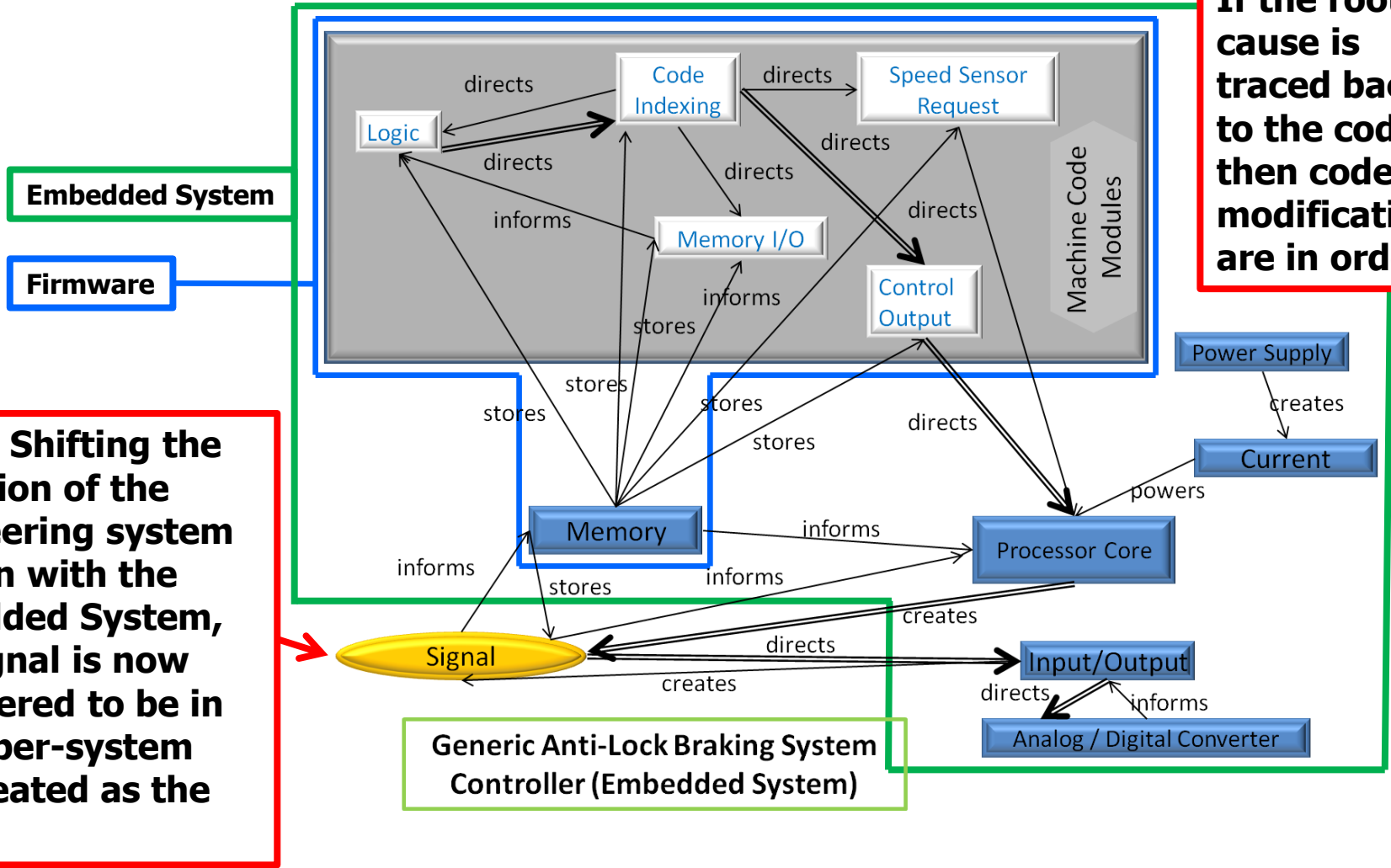


Concentric Hierarchy of Control System / Analysis Direction



Systems Engineering Analysis

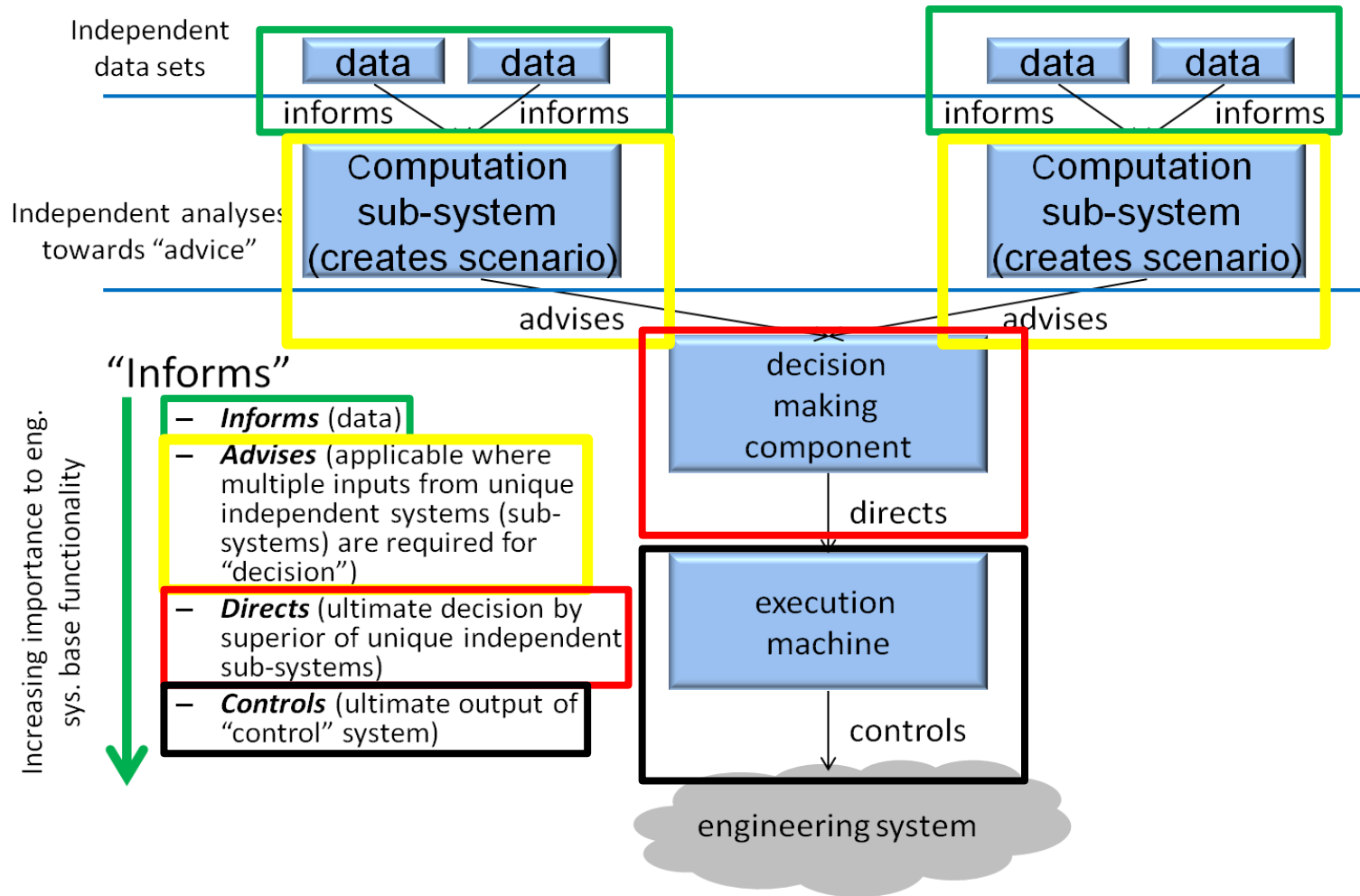
If the root cause is traced back to the code then code modifications are in order.



Note – Shifting the definition of the engineering system to align with the Embedded System, the Signal is now considered to be in the super-system and treated as the target.

Coding Modules

Additional Techniques



Informs Resolution

Additional Techniques

SI for Engineering		SI for Computing		
Technical		Software/Firmware		Hardware
<i>(MATCHEM +)</i>	<i>Abstraction*</i>	<i>(SID-LC)</i>	<i>Abstraction</i>	
Mechanical	Object	Software/Firmware Package - design	Design	Operational System
Acoustic	Surface	Interface/Handshaking (w/external systems)	Protocol	Connections/Interconnects/Transmission
Thermal	Lattice/Matter	Code Dynamics (movement/action relative to "itself")	Execution	Clock/Speed/Orchestration
Chemical	Molecular	Language/OS	Instruction	Component/Appliance (micro and macro)
Electro-Magnetic	Electron/Spin	Coding (routines/objects/agents)	Objects	Transistors/Devices
		Bits/Words	Object Code	Electrons/Holes
+				
Nuclear	Atomic			
Biological	<i>various</i>	n/a	n/a	Machine/Human Interface

* The Technical Abstraction column is a modification of work by Gregory Frenklach

Summary

- Functionally model the engineering system the computing sub-system is associated with
- Understand and treat the control system, embedded system and the coding as separate entities
- Address the “issue” at the root (i.e., only modify the coding if that is indeed the problem)
- Utilize the delineation of: informs, advises, directs and controls
- Look for system resources to support solution generation (analogous to MATChEM)

References

- [1] Conley, David (2013) SI for Computing Advanced Course - C4 Rev 6. *Innomation Corp training material. Slide 22*
- [2] Conley, David (2013) SI for Computing Advanced Course - C4 Rev 6. *Innomation Corp training material. Slide 36*
- [3] Conley, David (2013) SI for Computing Advanced Course - C4 Rev 6. *Innomation Corp training material. Slide 37*
- [4] Conley, David (2013) SI for Computing Advanced Course - C4 Rev 6. *Innomation Corp training material. Slides 76-80 & 121*
- [5] Conley, David (2013) SI for Computing Advanced Course - C4 Rev 6. *Innomation Corp training material. Slide 85 & 121*
- [6] Conley, David (2013) SI for Computing Advanced Course - C4 Rev 6. *Innomation Corp training material. Slide 194*
- [7] Conley, David (2013) SI for Computing Advanced Course - C4 Rev 6. *Innomation Corp training material. Slide 100*
- [8] Conley, David (2014) SI for Computing Advanced Course - C4 Rev 7. *Innomation Corp training material. Slide 450*

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